



AKUMIN COMPLIANCE REPORTING HOTLINE

SPEAK UP.

Your voice **matters.**

Akumin is committed to operating with the higher standards of ethical conduct, compliance, and integrity. If you witness or suspect any behavior that conflicts with company policy, clinical guidelines, ethical principles, or the law, **speak up — report it to our Compliance Reporting Hotline, anonymously or by name.**

WHAT TO REPORT

-  **Healthcare & Clinical Compliance:** Billing fraud, patient privacy or HIPAA breaches, clinical safety hazards, or falsification of medical records.
-  **Workplace Conduct:** Harassment, discrimination, bullying, intimidation, or unsafe physical working conditions.
-  **Financial & Accounting Irregularities:** Theft, embezzlement, bribery, kickbacks, or misuse of organizational assets.
-  **Conflicts of Interest:** Undisclosed relationships, inappropriate gifts, vendor favoritism, or secondary employment conflicts.
-  **Information Security & Data Protection:** Data leaks, unauthorized credential sharing, or intellectual property breaches.



AKUMIN’S GUARANTEES TO YOU

- ✓ Anonymity**
Reports are handled by Mitratesh, an independent third-party intake service. If you choose to remain anonymous, your identity will not be tracked, or revealed.
- ✓ Confidentiality**
All reports made through the Compliance Hotline are treated as confidential to the fullest extent possible. Information shared will be disclosed only to those who have a legitimate business need to know in order to review, investigate, and address the concern.
- ✓ Zero Tolerance for Retaliation**
Retaliation against anyone who reports a concern in good faith or takes part in an investigation is strictly prohibited and against our policies. Anyone who retaliates will face severe disciplinary action, up to and including termination of employment.

24/7

Available 24 hours a day,
7 days a week, 365 days a year

REPORTING CHANNELS

- WEBSITE: lighthouse-services.com/akumin
- EMAIL: standard-reports@mitratech.com
Be sure to mention Akumin in your subject line
- TOLL-FREE ENGLISH: 833-340-0008
- TOLL-FREE SPANISH: 800-216-11288

Reports may be submitted anonymously or with your identity disclosed.